

Supporting Families – outside agencies:



ORGANISATION	USEFUL LINKS	SUMMARY
Worcestershire Virtual Family Hub	 Advice & guidance for families Virtual Family Hub Worcestershire County Council	This service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0 to 19 years old. Typically, a wide range of services are available such as parenting support, support for wellbeing / mental health and domestic abuse support. Each family hub offers access to different support and services. Please click on the link for more information: Information about Family Hubs Worcestershire County Council
Learning Services Worcestershire	 Learning Services Worcestershire Worcestershire County Council	Learning Services Worcestershire uncover fantastic courses and study programmes to help individuals boost skills, learn in the community, and unlock potential. The courses can enhance outcomes by improving health and wellbeing. To find out more, please access the link.
PCSO	 Pershore Town Police.uk Please visit the website for more details.  Home Page - Neighbourhood Matters	Police Community Support Officers – support Pershore High School students as and when required. Local Safer Neighbourhood Team – sign up to Neighbourhood Matters for local advice, notifications and updates. School have regular meetings with the team and work together on community concerns.
SCHOOL NURSE	 Herefordshire and Worcestershire Health and Care NHS Trust School Health Nursing information leaflet: download.cfm (hacw.nhs.uk) Our Services Herefordshire and Worcestershire Health and Care NHS Trust Worcestershire Integrated Sexual Health Service (WISH) Herefordshire and Worcestershire Health and Care NHS Trust (hacw.nhs.uk)	School Nurses organise a variety of support for children and young people with additional multiple needs. They provide support and guidance to schools regarding public health issues, brief interventions and health promotion such as smoking, emotional health and well-being needs. They influence and champion health promoting activities and programmes both in and out of school and work closely with other professionals and local communities.. The School Nurse visits to see students by appointment. Immunisation services and health surveys are also completed in conjunction with school nurse service. Referrals can also be made in some cases for sexual health services or use the link for help and advice.

Childline	 childline ONLINE, ON THE PHONE, ANYTIME childline.org.uk 0800 1111 1-2-1 counsellor chat Childline Contacting Childline Childline	Childline is a service provided by the NSPCC and children can seek support about anything. ‘No problem is too big or too small.’ Phone calls are free from landlines and mobiles and they do not show up on a phone bill; no credit is needed. Calls are not recorded and confidential – except in certain situations when: the child requests someone is told; the child or someone else is in danger; there is abuse by someone in a position of trust eg a teacher, sports coach, police officer etc; a child confides that another child is being hurt and is not able to tell or understand what is happening to them; Childline are told they have to by law eg in a court case.
NSPCC	 NSPCC Cruelty to children must stop. FULL STOP. Adults who are worried about a child should call or email: Tel: 0808 800 5000 Email: help@nspcc.org.uk If you are under 18, the helpline is run through Childline Contacting Childline Childline	Abuse can ruin childhoods and the effects can last a lifetime. The NSPCC are working to prevent child abuse in England and help the children and young people who’ve been abused to rebuild their lives. The NSPCC provide help and support through their helplines as well as Childline.
Mentor Link	 https://www.mentorlink.org.uk/ Please visit the website for more details.	Mentor Link provides Mentors who work with students in school, once a week. The Mentors are matched to the needs of the student. There is a cost for this service – £200/term.
Young Carers	 Worcestershire Young Carers https://www.yss.org.uk/worcestershire-young-carers Please see Advice sheet for parents “WORCESTERSHIRE YOUNG CARERS FACT SHEET” which can be found in the Website Support Sheet section.	Young Carers is commissioned by Worcestershire County Council to provide assessment, signposting, one to one support and monthly youth clubs for young people with a caring role at home, aged between seven and 17, who live in Worcestershire. Parents can self-refer a child through the website or PHS can make a referral.
Alcohol & Drug abuse	 cranstoun Cranstoun Worcestershire - Cranstoun	Here4YOUth Worcestershire (part of Cranstoun) is a young person’s alcohol and drug service for anyone up to the age of 18 living in Worcestershire. Support is offered 1-1 with a key worker wherever the young person feels most comfortable eg home or school. The meetings can take place at a time that is most convenient for the young person.

	Young People Services Here4YOUth, Worcestershire - Cranstoun Young People 	They also offer advice, support and guidance for children, young people and family members of any age to cope with someone else's drug or alcohol misuse as part of the Here4YOUth Worcestershire Family Support Service. Cranstoun Worcestershire delivers the adult alcohol and drug recovery service across Worcestershire and can be accessed through the link: Cranstoun Worcestershire - Cranstoun
Drugs support & advice	 How to help a friend FRANK (talktofrank.com) Call Frank at anytime: 0300 123 6600	Honest and useful advice for parents and guardians; drugs can be a hard subject to discuss and it might not be possible to stop a child from coming into some contact with drugs, but by staying as informed as possible, they can be helped to make the right choices when they do. Try to stay open-minded and remember that, with the right help and support, most people overcome their use before any serious harm is caused. Also, even if you do offer support, they might not change their behaviour.
Debt Advice	 https://www.moneyadviceservice.org.uk/en/tools/debt-advice-locator - Money Advice Service – set up by UK Government Tel: 0800 138 7777  https://www.citizensadvice.org.uk/debt-and-money/ - Citizens Advice	Dealing with money issues can be off-putting, a number of organisations are can provide the information to make the right choices to help you deal with debt problems.
Loan Shark support	https://www.gov.uk/report-loan-shark Government information.  http://www.stoploansharks.co.uk/ - Tel: 0300 555 2222 secure and safe reporting about loan sharks. Set up by Government	Loan sharks are illegal moneylenders who often charge very high interest rates. They can resort to intimidation or violence. You can check if a company is authorised to lend money and report loan sharks anonymously.

	to investigate and prosecute loan sharks and illegal moneylenders.	
Food bank	https://pershore.foodbank.org.uk/  Pershore High School is able to provide Persnore foodbank vouchers for families – please contact your child’s Head of House or Fiona Lovecy or Zoe Budding. You can make direct contact with the Persnore foodbank by email: info@pershore.foodbank.org.uk or call: 01386 555347 Community Cupboard - (pershorebaptist.org.uk)	From time-to-time family finances can become extremely difficult for example from redundancy or because of an unexpected bill or expense. The foodbank provides three days of nutritionally balanced, non-perishable food as well as toiletries, household cleaning products and pet food. Some parents living outside the Persnore immediate area may be referred to other foodbanks as appropriate. Pershore Foodbank also host Citizens Advice in some sessions. Pershore Baptist Church also hold a Community Cupboard providing fresh goods. Use the link to find out more and opening times.