Family Help – outside agencies:

ORGANISATION	USEFUL LINKS	SUMMARY
Social Services Family Help	worcestershire county council Worcestershire County Council Children's Services Worcestershire County Council Support for Families and Carers Please visit the websites for more details. Family Support – TAF Other services and courses • Details on Family Hubs across the County Council • Links to family and parenting courses • Cost of living support • Worcestershire SEND local offer • Childcare in Worcestershire • Community Services Directory • HAF opportunities	Children's services (social services) is delivered by Worcestershire County Council to families permanently living in Worcestershire who have children aged 0 to 18 years old. They are part of a wide range of early help services across Worcestershire for children and young people aged 0 to18 years old. Parents can self-refer or PHS can refer. Parents can self-refer to the service or PHS can refer with your consent. Family Support is provided for families that need an extra boost. The referral is now the same as for social services, but a Family Support worker is place to support the family under a Team around the Family (TAF) structure. worcestershire county council Guidance includes • Local Family Hub workshops and groups • NHS Togetherness online courses • SENDIASS workshops • Recorded webinars • Worcestershire NHS video library HAF is provision for children during holidays in local settings
PCSO	West Mercia POLICE Pershore | Your area | West Mercia Police Please visit the website for more details.	The School works closely with the local Safer Neighbourhood team and advise parents to use their services too. More detail on their support and the current team available on the links.
SCHOOL NURSE	School Health Nursing information School Nursing Service | Herefordshire and Worcestershire Health and Care NHS Trust	School Nurses organise a variety of support for children and young people. Parents and school staff can make referrals to school nurses. Year 9 have a comprehensive Health and Wellbeing Service The school nurse team also provide vaccinations.

Childline	childline ONLINE, ON THE PHONE, ANYTIME childline.org.uk | 0800 1111 Contacting Childline | Childline	Childline is a service provided by the NSPCC and children can seek support about anything. 'No problem is too big or too small.' Phone calls are free from landlines and mobiles and they do not show up on a phone bill; no credit is needed. Calls are not recorded and confidential – except in certain situations when: the child requests someone is told; the child or someone else is in danger; there is abuse by someone in a position of trust eg a teacher, sports coach, police officer etc; a child confides that another child is being hurt and is not able to tell or understand what is happening to them; Childline are told they have to by law eg in a court case.
NSPCC	NSPCC Cruelty to children must stop. FULL STOP. Keeping children safe | NSPCC Adults who are worried about a child should call or email: Tel: 0808 800 5000 Email: help@nspcc.org.uk If you are under 18, the helpline is run through Childline Contacting Childline | Childline	Abuse can ruin childhoods and the effects can last a lifetime. The NSPCC are working to prevent child abuse in England and help the children and young people who've been abused to rebuild their lives. The NSPCC provide help and support through their helplines as well as Childline.
Mentor Link	Mentor Link Supporting distressed children https://www.mentorlink.org.uk/ Please visit the website for more details.	Mentor Link provides Mentors who work with students in school, once a week. The Mentors are matched to the needs of the student. They are referred by the school but there is a cost.
Young Carers	YSS Worcestershire Young Carers https://www.yss.org.uk/worcestershire-young-carers	Young Carers is commissioned by Worcestershire County Council to provide assessment, signposting, one to one support and monthly youth clubs for young people with a caring role at home, aged between seven and 17, who live in Worcestershire. Parents can self-refer a child through the website or PHS can make a referral.
Alcohol & Drug abuse	cranstoun Cranstoun Worcestershire - Cranstoun Young People Services Here4YOUth, Worcestershire - Cranstoun Young People Here4YOUth	Here4YOUth Worcestershire (part of Cranstoun) is a young person's alcohol and drug service for anyone up to the age of 18 living in Worcestershire. Support is offered 1-1 with a key worker wherever the young person feels most comfortable e.g. home or school. The meetings can take place at a time that is most convenient for the young person. They also offer advice, support and guidance for children, young people and family members of any age to cope with someone else's drug or alcohol misuse as part of the Here4YOUth Worcestershire Family Support Service.

		Cranstoun Worcestershire delivers the adult alcohol and drug recovery service across Worcestershire and can be accessed through the link: Cranstoun Worcestershire - Cranstoun
Drugs support & advice	How to help a friend | FRANK (talktofrank.com) Call Frank at anytime: 0300 123 6600	Honest and useful advice for parents and guardians; drugs can be a hard subject to discuss and it might not be possible to stop a child from coming into some contact with drugs, but by staying as informed as possible, they can be helped to make the right choices when they do. Try to stay open-minded and remember that, with the right help and support, most people overcome their use before any serious harm is caused. Also, even if you do offer support, they might not change their behaviour.
Debt Advice	https://www.moneyadviceservice.org.uk/en/tools/debt-advice-locator - Money Advice Service – set up by UK Government Tel: 0800 138 7777 https://www.citizensadvice.org.uk/debt-and-money/ - Citizens Advice	Dealing with money issues can be off-putting, a number of organisations are can provide the information to make the right choices to help you deal with debt problems.
Loan Shark support	https://www.gov.uk/report-loan-shark Government information. http://www.stoploansharks.co.uk/ - Tel: 0300 555 2222 secure and safe reporting about loan sharks. Set up by Government to investigate and prosecute loan sharks and illegal moneylenders.	Loan sharks are illegal moneylenders who often charge very high interest rates. They can resort to intimidation or violence. You can check if a company is authorised to lend money and report loan sharks anonymously.
Food bank	https://pershore.foodbank.org.uk/	From time to time family finances can become extremely difficult for example from redundancy or because of an unexpected bill or expense. The foodbank provides three days of nutritionally balanced, non-perishable food as well as toiletries, household cleaning products and pet food. Pershore Foodbank also host Citizens Advice in some sessions.

	Pershore High School is able to provide Pershore foodbank vouchers for families – please contact your child's Head of House or Sandy Poulton or Zoe Budding. You can make direct contact with the Pershore foodbank by email: info@pershore.foodbank.org.uk or call: 01386 555347	